

Our Instructor Team

We meet demand by delivering superior learning experiences with a team of attentive, highly skilled Instructors. Certification for courses taught is our baseline necessity. Additionally, our trainers:

- Receive rigorous training in presentation skills and adult learning styles
- Are active mentors and contributors within APICS' Instructor Development Program (most are at the highest Master level)
- Have written web courses for Accenture's Supply Chain Academy
- Have taught online courses through Fox Valley Technical College and other universities
- Have presented at regional and national events such as Congress for Progress, Seminar One and 6Packed as well as at annual APICS Conferences for the past twelve years
- Have spoken at APICS International Conferences in South Africa and Shanghai, teaching in Canada, China, Germany, India, Malaysia and Taiwan during the past five years
- Retake exams for modules they teach at least once every five years
- Maintain a 5.0 (Very Good) or higher ranking based on student evaluations

We are fortunate to have the following instructors partnering with us:

Yu-Cheng Chien, MBA, CSCP Yu-Cheng has more than 15 years of manufacturing experience in automotive and telecommunications, with special expertise in global sourcing. Mr. Chien holds a BS in Mechanical Engineering plus an MBA from Strayer University, with a concentration in Supply Chain Management. Post graduate studies include certificates for APICS' Risk Management and MWCC's Lean Facilitator. Yu-Cheng was a featured speaker at APICS' Shanghai conference in April 2015, teaching and leading international workshops. He travels extensively in the Far East and is fluent in English, Mandarin and Taiwanese.



Jessica Flory, MBA, CPIM, CSCP Jessica has worked in production control, demand planning and material planning in the heavy equipment manufacturing and automotive supply industries. She has provided workshops and consulting services to entrepreneurs and small business owners. Currently she delivers APICS CPIM and CSCP training, enhancing the curriculum to provide hands-on and engaging experiences for all students.



Michael D. Ford, CFPIM, CSCP, CQA, CRE, CQE, ACPF, CSPM Mike is an independent business consultant with 30 years of expertise in retail, distribution, manufacturing and training. His credentials include Bachelor's and Master's degrees in Industrial Engineering and seven professional certifications. He combines technical knowledge with soft skills to develop unique, outside the box solutions and is a committed agent of change. Mike has facilitated over 300 public presentations to

local, regional and international audiences, as well as having delivered over 4,700 hours of classroom training for APICS chapters, corporate clients and universities.

Joni Holeman, CFPIM, CIRM, CSCP, CDDP Joni teaches operations, inventory management and SCM best practices along with human potential principles. She has over 25 years of experience in custom lighting (ETO), value engineering, electronics (MTO & ATO) and remanufacturing (MTS). Since 1998 she has been a professional trainer. Joni writes curriculum, develops independent workshops and is a frequent conference speaker. Her goal is to create hands-on learning activities for every hour of every course she teaches.



Robert Kling, C.P.M, CSCP, CPSM Is an APICS Associate Instructor for CSCP, Principles and Global Sourcing. Bob's professional career has spanned over 40 years of experience in manufacturing, operations, customer service, supply chain management, buying, planning and logistics.



John Pitchford, CPIM, CSCP Brings a world of Inventory Management experience to your doorstep. From inventory control, system design, functional implementations and management, to Six Sigma Quality Assurance; if knowledge is your objective then John will deliver the goods. Sharing and enhancing the APICS Body of Knowledge is a passion of John's. He combines practical hands on exercises and business examples into a comprehensive delivery system. John's voluminous operations history and inviting teaching techniques (as well as his inventive functional process solutions) will surely pique your Operations

Management learning experience.

Maryanne Ross, CFPIM, CIRM, CSCP, P-LOG, CDDP Maryanne Ross is an international trainer and speaker specializing in Operations and SCM. Since 2000 she has engaged several thousand participants at workshops, conferences and presentations. She is a graduate of Dale Carnegie Leadership Course, a facilitator for Coveylink's Speed of Trust workshops and has completed Jack Canfield's elite TTT program.



Irvin Varkonyi, MBA, CSCP, P-LOG Irv is President of SCOPE, a firm offering training and consulting in organizational preparedness for private and public sector organizations. Mr. Varkonyi's 30-year career has focused on global transportation and logistics system working with international carriers and Third Party Logistics operators. As an adjunct professor at George Mason University and Northern Virginia Community College he teaches supply chain security and inventory management along with CSCP. He has over a decade of experience teaching courses online at American Military University and the University of Denver.